



PATIENT SAFETY MOVEMENT

First, Do No Harm. ZERO by 2030



- ✓ Adopted WHA resolution “**Global action on patient safety**” (WHA72.6)
- ✓ Recognized Patient Safety as a **global health priority**
- ✓ Established an annual **World Patient Safety Day** on 17 September
- ✓ Formulate a **Global Patient Safety Action Plan 2021-2030**

SEVENTY-SECOND WORLD HEALTH ASSEMBLY

WHA72.6

Agenda item 12.5

28 May 2019

Global action on patient safety

The Seventy-second World Health Assembly,

Having considered the report by the Director-General on global action on patient safety;¹

Recalling resolution WHA55.18 (2002), which urged Member States to “pay the closest possible attention to the problem of patient safety; and to establish and strengthen science-based systems, necessary for improving patients’ safety and the quality of health care”; recognizing that patient safety is a critical element of, and the foundation for, delivering quality health care; and welcoming the inclusion of the need for patient safety in the Thirteenth General Programme of Work, 2019–2023;

Recognizing that patient safety cannot be ensured without access to: safe infrastructure, technologies and medical devices, and their safe use by patients, who need to be well informed; and a skilled and committed health workforce, in an enabling and safe environment;

Noting that patient safety builds on quality, basic and continued education and training of health professionals that ensures that they have the adequate professional skills and competencies in their respective roles and functions;

Recognizing that access to safe, effective, quality and affordable medicines and other commodities, and their correct administration and use, also contribute to patient safety;

Noting further the importance of hygiene for patient safety and the prevention of health care-associated infections, and for reducing antimicrobial resistance;

Noting that ensuring patient safety is a key priority in providing quality health services and considering that all individuals should receive safe health services, regardless of where they are delivered;

Reaffirming the principle of “First do no harm” and recognizing the benefits to be gained and the need to promote and improve patient safety across health systems at all levels, sectors and settings relevant to physical and mental health, especially at the level of primary health care, but also including, for example, emergency care, community care, rehabilitation and ambulatory care;

Recognizing that the safety of patients during the provision of health services that are safe and of high quality is a prerequisite for strengthening health care systems and making progress towards

¹ Document A72/26.

Strategic Objective 3
Safety of clinical processes

Assure the safety of every clinical process



Strategic Objective 4
Patient and family engagement

Engage and empower patients and families to help and support the journey to safer health care



Strategic Objective 5
Health worker education, skills and safety

Inspire, educate, skill and protect health workers to contribute to the design and delivery of safe care systems



Strategic Objective 2
High-reliability systems

Build high-reliability health systems and health organizations that protect patients daily from harm



DRAFT GLOBAL PATIENT SAFETY ACTION PLAN 2021-2030
Towards eliminating avoidable harm in health care



Strategic Objective 6
Information, research and risk management

Ensure a constant flow of information and knowledge to drive the mitigation of risk, a reduction in levels of avoidable harm, and improvements in the safety of care



Strategic Objective 1
Policies to eliminate avoidable harm in health care

Make zero avoidable harm to patients a state of mind and a rule of engagement in the planning and delivery of health care everywhere



Strategic Objective 7
Synergy, partnership and solidarity

Develop and sustain multisectoral and multinational synergy, partnership and solidarity to improve patient safety and quality of care





WHO Flagship Initiative

A Decade of Patient Safety 2021-2030

WHO's response to global call for action on patient safety



WHO Flagship Programme

A Decade of Patient Safety 2021–2030



Patient and family engagement



Global Patient Safety Action Plan

Patient Safety Flagship



Patient safety standards, guidelines & tools



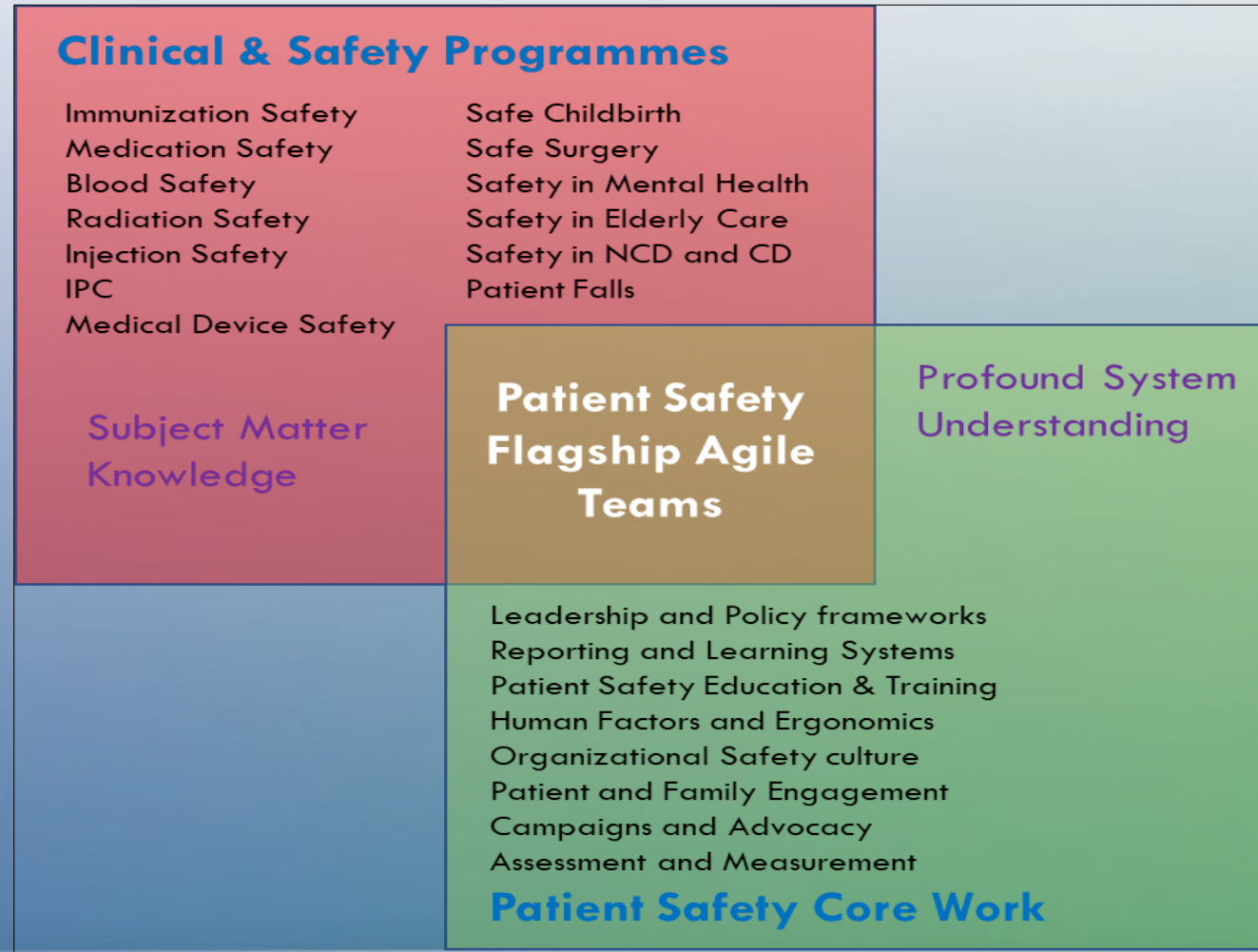
Global Patient Safety Collaborative and Networks

MEDICATION WITHOUT HARM
Global Patient Safety Challenge

Global Patient Safety Challenge

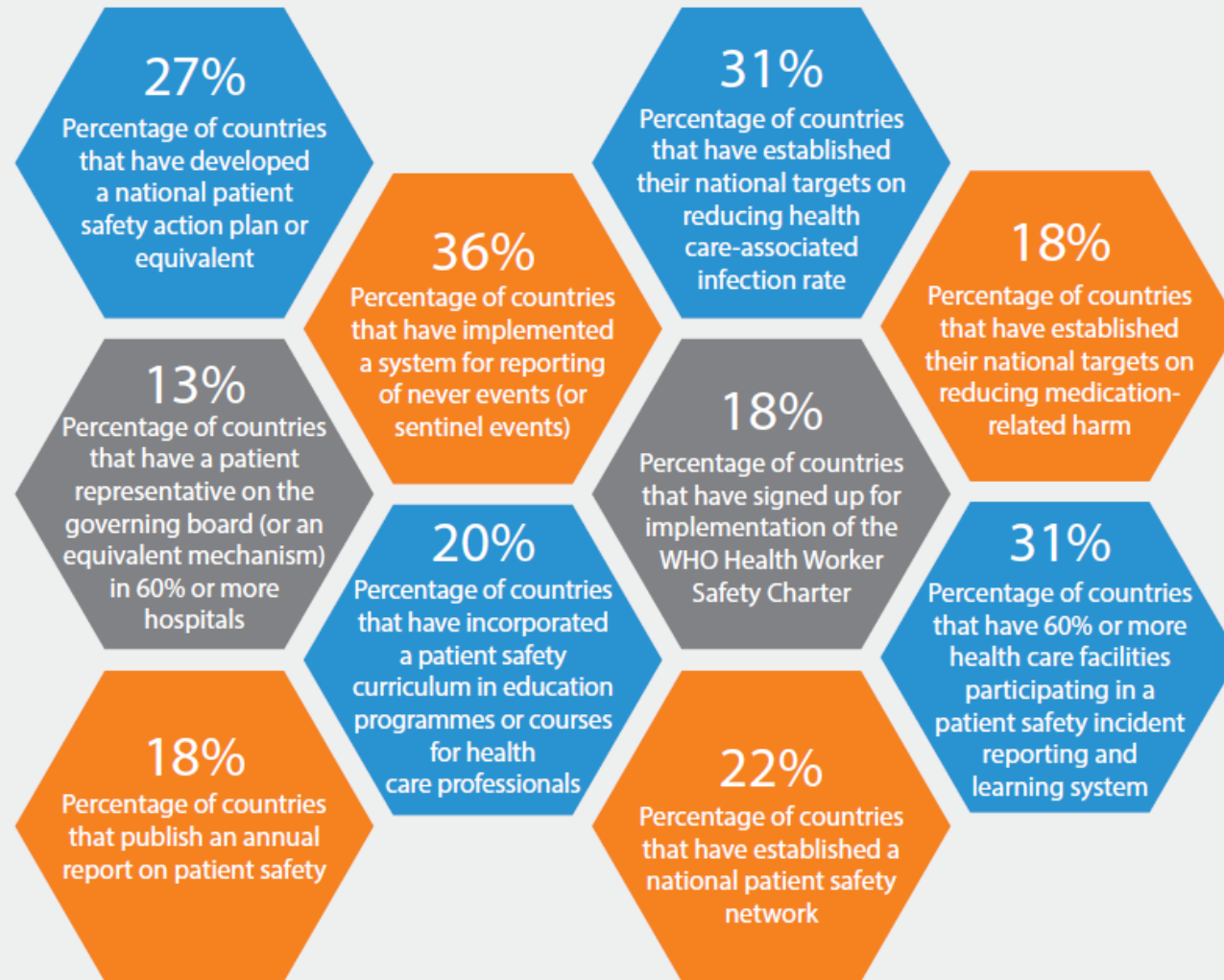
The Science of Patient Safety Improvement

working across health system and specific safety, health and clinical programs



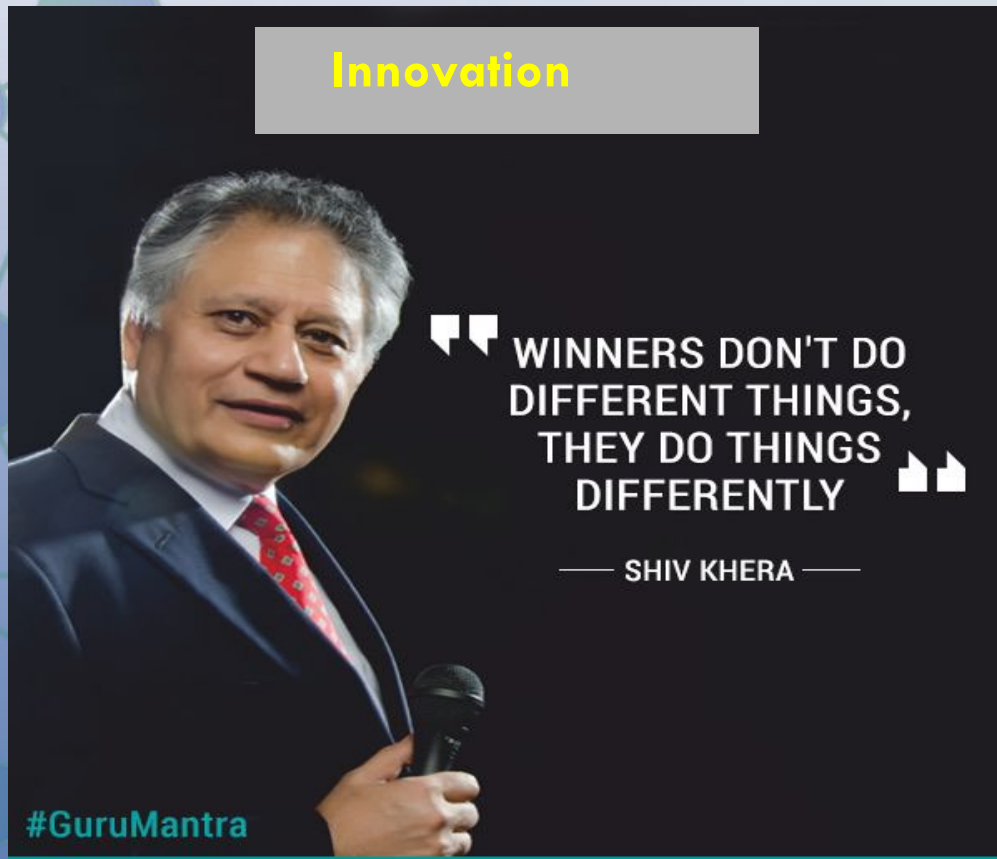
Profound System Understanding

Progress in achieving the core indicators^a



^a These percentages refer only to the 102 countries that completed the survey.

The need for a paradigm shift



- ✓ Can we create a paradigm shift in how health care is provided?
- ✓ Can we eliminate all avoidable harm in health care?

Yes, we can!

World Patient Safety Day 2023
Engaging Patients for Patient Safety



Patient stories and experiences in health care



Health is one of the fundamental rights of every human

Access to health care is a human right

Access to **SAFE health care is a human right**

First, Do No Harm.